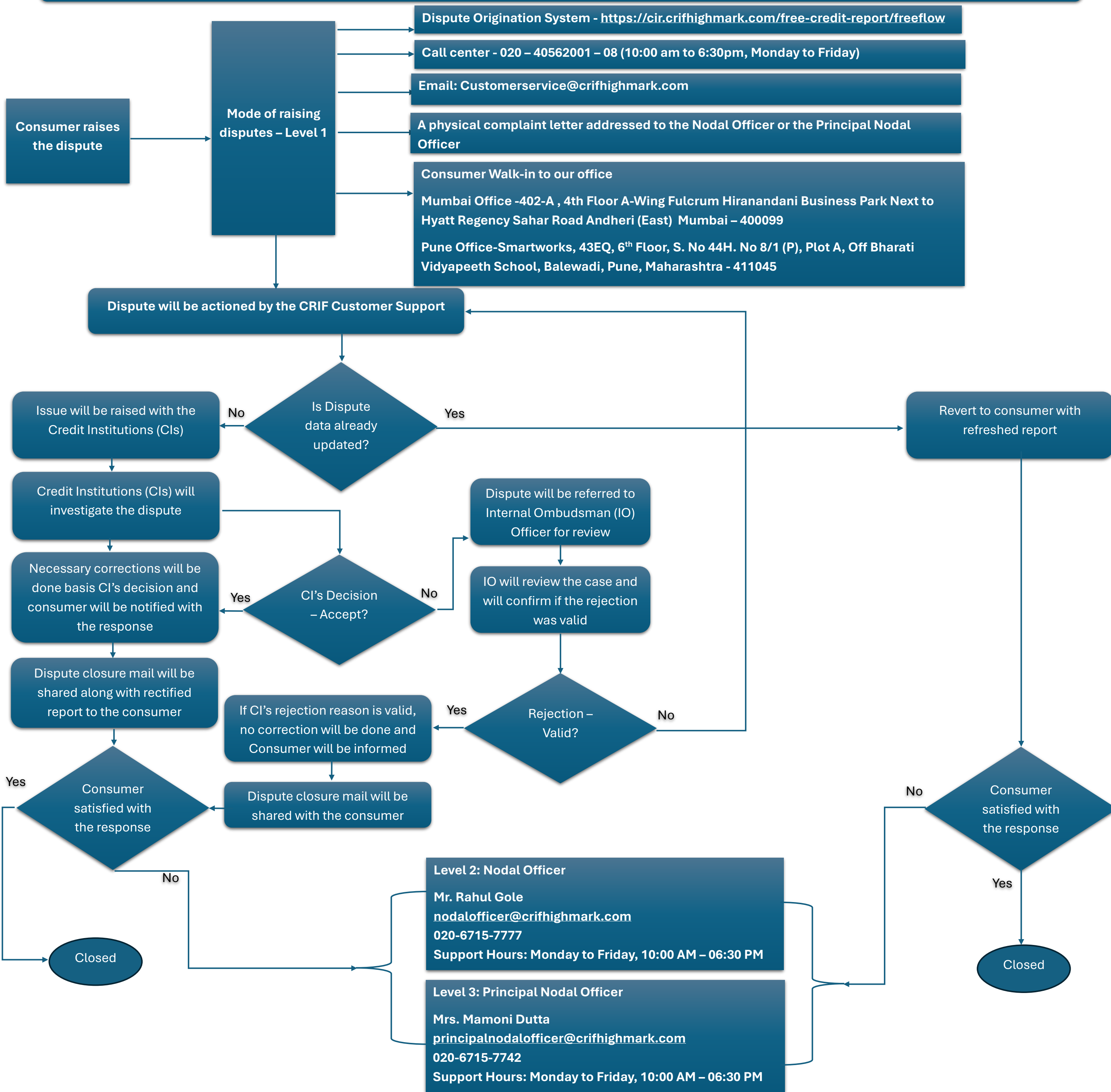


# Channel To Raise Disputes – Flow Chart



If Consumer still not satisfied , can also approach the RBI Ombudsman for redress along with complete details of the complaint.  
 You can use the below link to Reserve Bank's portal for online filing of complaints or can connect on the below address -  
 URL : <https://cms.rbi.org.in>  
 Address : 'Centralized Receipt and Processing Centre' set up at Reserve Bank of India, 4th Floor, Sector 17, Chandigarh - 160017